



ITMO UNIVERSITY

## 2016-2018 “The research of social efficiency of e-participation portals in Russia” (Russian Foundation for Basic Research - RFBR 16-36-60035)

### Project Annotation

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The project is focused on constructing a science-based methods to assess the social efficiency of e-participation in Russia. The practical significance of the work lies in the possibility of using the results of research and development to meet the urgent needs of government and business in the study and operational responding to the public's reaction to its planned or implemented actions.

The following research methods of automated data analysis are used in the project:

1. Automated Research Network communities formed around the e-participation portal.
2. Content analysis of normative documents texts regulating the development of e-participation in Russia.
3. Automated analysis of e-petition portals and platforms solutions of urban problems (for example, portal "Russian public initiative", "Our St. Petersburg", "Beautiful Petersburg", etc.).
4. Mathematical methods for calculating the efficiency of feedback instruments and the citizens' participation in the activities of state and municipal administration (multi-factor model).

The methodology for e-participation portals' social efficiency assessment will be provided as a result of research work.

#### Keywords:

E-participation, social efficiency, public value, automated research tools, e-petition

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